

Day 1: 20 November 2024

9:00-9:30	Registration
<i>1st Session</i>	<i>Opening Session</i>
9:30-9:50	Opening Remarks Prof. Yoshihisa HAYAKAWA, SELI Convenor, Japan Dr. James DING, EC Chair, Hong Kong, China
9:50-9:55	Photo-taking Session
9:55-10:30	Keynote Presentation: Review of implementation of the Collaborative Framework on ODR Keynote Speaker: Mr. Mike DENNIS, International ODR Expert, United States
10:30-10:45	Coffee Break
2 nd Session	<i>Implementation of the Collaborative Framework on ODR</i>
10:45-12:15	Opportunities and Challenges for Newly Opt-In APEC Economies and other potential economies (including Q&A) Moderators: Prof. Yoshihisa HAYAKAWA, SELI Convenor, Japan Speakers: Indonesia PNG Malaysia Russia Thailand The Philippines Viet Nam
12:15-1:30	Lunch (hosted by Japanese private sector)
1:30-3:30	Progress on implementation of the Collaborative Framework in APEC Economies (including Q&A) Moderators: Mr. Mike DENNIS, International ODR Expert, United States Speakers: China Hong Kong, China Japan

	<p>Singapore</p> <p>United States</p> <p>Commentator: Professor Nadja Alexander</p>
3:30-3:45	Coffee Break
3:45-5:00	<p>1) Experience Sharing by APEC-partnering ODR providers and other ODR/ADR providers interested in partnering with APEC (including Q&A)</p> <p>Moderator: Prof. Yoshihisa HAYAKAWA, SELI Convenor, Japan Speakers:</p> <p>CIETAC</p> <p>eBRAM</p> <p>GZAC</p> <p>U&I Advisory Service</p> <p>CPR Dispute Resolution Services</p> <p>BANI</p> <p>Other ODR/ADR Institutes (TBD)</p> <p>Commentator: Professor Angie Raymond</p>

Day 2: 21 November 2024

9:00-9:15	Registration
9:15-9:25	<p>Introduction and Summary of Day 1</p> <p>Prof. Yoshihisa HAYAKAWA, SELI Convenor, Japan</p>
<i>3rd Session</i>	<i>Enhancing the Use of ODR</i>
9:25-10:45	<p>Exploring various uses of ODR for B2B (including MSMEs) and B2C disputes with the APEC Collaborative Framework (including Q&A)</p> <p>Moderator: Dr. James DING, EC Chair, Hong Kong, China</p> <p>Speakers:</p> <p>ABAC</p> <p>World Bank</p> <p>JFBA</p> <p>Other Organizations (TBD)</p> <p>Commentator: Professor Angie Raymond</p>
10:45-11:00	Coffee Break
11:00-12:15	<p>ASEAN Guidelines on Online Dispute Resolution and possible collaboration with the APEC Collaborative Framework on ODR (including Q&A)</p> <p>Moderator: Ms. Elena Gasol Ramos</p>

	<p>Speakers:</p> <p>Professor Yun Zhao</p> <p>APEC Economies belonging to ASEAN (TBD)</p>
12:15-1:30	Lunch (hosted by Japanese private sector)
1:30-2:45	<p>ISO ODR Project and possible collaboration with the APEC Collaborative Framework on ODR (including Q&A)</p> <p>Moderator: Experts (TBD)</p> <p>Speakers:</p> <p>Prof. Yoshihisa HAYAKAWA, SELI Convenor, Japan</p> <p>Mr. Mike Dennis</p>
2:45-3:00	Coffee Break
3:00-5:00	<p>Use of ODR in courts (including Q&A)</p> <p>Moderator: Professor Yongmin Bian</p> <p>Speakers:</p> <p>China</p> <p>Hong King, China</p> <p>Japan</p> <p>Singapore</p> <p>United States</p> <p>Canada</p> <p>Other Economies (TBD)</p> <p>Commentator: Prof. Nadja Alexander</p>

Day 3: 22 November 2024

9:00-9:15	Registration
9:15-9:30	<p>Introduction and Summary of Day 1 and 2</p> <p>Prof. Yoshihisa HAYAKAWA, SELI Convenor, Japan</p>
<i>4th Session</i>	<i>AI and Other Advanced Technologies for ODR</i>
9:30-10:45	<p>Use of AI and other advanced technologies in ODR (including Q&A)</p> <p>Moderator: Experts (TBD)</p> <p>Speakers:</p> <p>Mr. Colin Rules</p>
10:45-11:00	Coffee Break
11:00-12:45	Incorporating the use of AI and advanced technologies for the

	<p>Collaborative Framework and other possible refinement to the Collaborative Framework (including Q&A)</p> <p>Moderator: Dr. James DING, EC Chair, Hong Kong, China</p> <p>Speakers:</p> <p>Prof. Yoshihisa HAWAKAYA, SELI Convenor, Japan</p> <p>Mr. Mike DENNIS, International ODR Expert, United States</p> <p>Prof. Yun Zhao</p>
12:45-2:45	<p>Lunch (with the Drafting Session for Conclusions and Recommendations based on the Discussions in the Workshop)</p>
5 th Session	<p>Conclusions and Recommendations</p>
2:45-4:45	<p>Discussions for Conclusions and Recommendations and any other outstanding issues (including Q&A)</p> <p>Moderator: Dr. James DING, EC Chair, Hong Kong, China</p> <p>Speakers:</p> <p>Prof. Yoshihisa HAWAKAYA, SELI Convenor, Japan</p> <p>Mr. Mike DENNIS, International ODR Expert, United States</p>
4:45-5:00	<p>Closing Remarks</p> <p>Dr. James DING, EC Chair, Hong Kong, China</p> <p>Prof. Yoshihisa HAYAKAWA, SELI Convenor, Japan</p>